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September 25, 2017

VIA Electronic Comment Filing System

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

Re: **Docket No. 00-257: Notification of Acquisition of Customers**

Dear Ms. Dortch:

Charter Fiberlink NC-CCO, LLC (“Charter Fiberlink”) and Charter Advanced Services (NC), LLC (“Charter Advanced Services”) (together, the “Charter Entities”) hereby notify the Commission of their intent to acquire a portion of the customer base of Tele-Media Company of the Atlantic, LLC (“Tele-Media”) as described more fully below. The Charter Entities do not believe that Section 64.1120(e) of the Commission’s Rules, 47 CFR § 64.1120(e), applies to the acquisition because, although Charter Fiberlink is a telecommunications carrier, Tele-Media provides interconnected Voice over Internet Protocol (“VoIP”) service to the customers being acquired by the Charter Entities. Additionally, following the acquisition, Charter Advanced Services will provide interconnected VoIP service to those customers. The Commission has not determined whether interconnected VoIP services are telecommunications services, nor has it yet ruled that its carrier change rules apply to interconnected VoIP services.¹ Both the Wireline Competition Bureau and the International Bureau Policy Divisions Staff have previously advised the Charter Entities and their affiliates in the context of similar transactions that the Commission’s consent pursuant to Section 214 of the Communications Act is not required for the acquisition of interconnected VoIP customers and/or assets related thereto.² Nonetheless, the Charter Entities

¹ See *In the Matter of Mediacom Complaint Regarding Unauthorized Change of Subscriber’s Telecommunications Carrier*, IC No. 08-S0294769, Order on Reconsideration, DA 09-1093, 24 FCC Rcd 5697 (Adopted May 18, 2009, Released May 19, 2009) (citing generally 47 C.F.R. §§ 64.1100(b), (d) and citing *In the Matter of IP-Enabled Services*, WC Docket No. 04-36, Notice of Proposed Rulemaking, 19 FCC Rcd 4863, 4910-11, paras. 71-72 (2004), in which the Commission has sought comment on whether it is necessary to extend slamming regulations to VoIP or other IP-enabled service providers.).

² See *Application of Charter Communications Entertainment II, LLC, CCO Fiberlink, LLC, Charter Fiberlink CA-CCO, LLC, WaveDivision VI, LLC and Wave Broadband, LLC for Authority to Transfer Certain Assets*, WC Docket No. 07-179, Letter from Charles V. Gerkin, Jr., Friend, Hudak & Harris, LLP to Marlene H. Dortch, Secretary, Federal Communications Commission (filed Aug. 24, 2007); *Application of Charter Communications Entertainment*

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have complied with the customer notification requirements set forth in Section 64.1120(e) out of an abundance of caution.

Names of the Parties to the Transaction: The parties to the transaction include Tele-Media Company of the Atlantic, LLC, the transferor, and Charter Fiberlink NC-CCO, LLC, and Charter Advanced Services (NC), LLC, the transferees.

Types of Telecommunications Services Provided to Affected Customers: Tele-Media provides interconnected VoIP services to customers in North Carolina. Tele-Media will transfer a portion of its customer base located on Bald Head Island, North Carolina, to the Charter Entities.

Date of Transfer: The parties anticipate that the affected customers will be transferred to Charter Advanced Services during the period between October 24, 2017 and November 7, 2017, based upon the transition of nodes affecting the customers. Each customer will be informed of their actual transfer date within the aforementioned range.

Certification of Compliance: The Charter Entities certify that they have complied with the Commission's requirement to provide advance customer notice in accordance with Section 64.1120(e)(3) and with the obligations specified in that notice.

Copy of Notice Sent to Affected Subscribers: Filed herewith are samples of the customer notification letters that were mailed on or about September 20, 2017.

Please direct any questions concerning this notification to the undersigned.

Very truly yours,



Charles A. Hudak
Counsel for Charter Fiberlink NC-CCO, LLC and
Charter Advanced Services (NC), LLC

Enclosures

cc: Michael R. Moore, GVP Law – Telephone Regulatory
Charter Communications, Inc.

II, LLC, CCO Fiberlink, LLC, Charter Fiberlink CA-CCO, LLC, WaveDivision VI, LLC and Wave Broadband, LLC for Authority to Transfer Certain Assets, WC Docket No. 07-179, Notice Of Termination Of Domestic Section 214 Application Proceeding, DA 07-3788, 22 FCC Rcd 16205 (August 29, 2007); see also Application of Charter Fiberlink – Georgia, LLC and James Cable, LLC for Authority to Transfer Certain Assets, WC Docket No. 00-257, Letter from Charles A. Hudak, Friend, Hudak & Harris, LLP to Marlene H. Dortch, Secretary, Federal Communications Commission (filed Mar. 20, 2012).

EXHIBIT A

CERTIFICATION

On behalf of Charter Fiberlink NC-CCO, LLC and Charter Advanced Services (NC), LLC (together, the "Charter Entities"), and in accordance with Section 64.1120(e) of the Commission's Rules, 47 CFR § 64.1120(e), I hereby certify under penalty of perjury that I have read the foregoing notification and that the statements contained therein are true, complete and correct to the best of my knowledge, information and belief. I further certify that, with respect to the transfer to the Charter Entities of the affected customers of Tele-Media Company of the Atlantic, LLC, the Charter Entities have complied with the Commission's requirements to provide advance customer notice in accordance with Section 64.1120(e)(3), with the obligations specified in that notice, and with other statutory and Commission requirements that apply to this streamlined process.

By:



Michael R. Moore

Title: GVP Law – Telephone Regulatory

Date:

9-25-17

EXHIBIT B

CUSTOMER NOTIFICATION LETTERS



ACTION REQUIRED
Call 1-910-332-7852 Now for
Installation of Your New Services

September 27, 2017

Dear

Great news! Charter Communications has completed the transaction with Tele-Media Company, and your business will soon have access to superior Internet, Voice and TV services from Spectrum Business.

With more than 24 million customers from coast to coast, we are proud to be America's fastest-growing TV, Internet and Voice provider. Our 90,000+ employees are committed to delivering the best-in-class products and customer service, all at a better value.

As part of our effort to transition your business, **we are proactively switching your services over to Spectrum Business on 11/2/2017.**

What You Need to Do

Contact a Spectrum Business representative at 910-332-7852 to schedule a convenient time for us to install your new Spectrum equipment prior to 11/2/2017 at no cost to you. While we must replace all existing equipment in your business with Spectrum equipment to ensure you do not lose service during this transition, it is also important that you keep your existing equipment until 11/2/2017 so that you don't lose access to your current services. To help with this transition, we will supply you with two receivers or two CableCARDS at no cost for 12 months*.

Important service changes & dates you need to be aware of

Internet Service

- As a result of this transition you will have faster Internet speeds. Get ready to increase your productivity as your download speeds will increase **to 200 Mbps.**

TV Service

- Your current TV package will be discontinued and migrated to **Spectrum Business TV Premier.** This change will allow us to offer you a more expansive channel offering, including more FREE HD than ever before. Please visit Business.Spectrum.com/lineup to view the channel lineup available to your business.
- Any DVR recordings you already have or scheduled recordings that you have set-up will be lost. Once you receive your new Spectrum equipment, you can set-up your DVR recordings.

Voice Service

- You will experience a phone service interruption on the day that the transition to Spectrum Business occurs. **During this transition, you will not have the ability to dial 911 in the event of an emergency.** Please make alternative arrangements, such as making sure your cell phone is charged, during this time.
- For convenience, your current telephone number will be transferred to your new Spectrum Business account.**
- If you are currently using Tele-Media services for either Fire Monitoring or Security, it is your responsibility to contact the monitoring company to make them aware of the Spectrum installation date, during which time your services will be interrupted.
- You will lose your saved voicemails. We recommend you go through your voicemail and **make a note of important messages.** You will also need to rerecord your voicemail greeting after the migration to Spectrum Business services is complete.

Important Billing Changes

You will be receiving a new account number from Spectrum Business which can be found in the upper left corner of your next monthly billing statement. Please keep your new account number handy for future reference and don't forget to update your financial institution with this information to insure accurate payment processing.

Effective with your next billing statement, your new monthly rate will be:

\$199.99 for Spectrum Business Internet, \$39.99 for Spectrum Business Voice, \$52.49 for Spectrum Business TV Premier plus applicable taxes and fees.

Other Changes to Your Service

New Security Code

- Your Security Code is necessary for privacy and is randomly generated. This appears in the upper left corner of your statement each month.

Credit Card Information

- If Tele-Media currently has your credit card on file, this information is no longer valid. Please watch your mail as we will be sending you a monthly statement with payment instructions.

If you have any questions about these changes or your new services, call a Spectrum Business representative at 910-332-7852. To see all that your new Spectrum Business services have to offer, please visit Business.Spectrum.com.

Please be on the lookout for additional communications as we continue to improve your service.

Sincerely,

A handwritten signature in black ink that reads "Kathleen Griffin". The script is cursive and fluid, with the first letters of each word being capitalized and prominent.

Kathleen Griffin
VP, Marketing Communications



Important Information about your Phone Service

If Tele-Media Company of the Atlantic, LLC ("Tele-Media") currently provides your telephone service, this letter is to inform you that Charter Fiberlink NC-CCO, 7885 and Charter Advanced Services (NC), LLC (collectively, "Charter") have agreed to acquire assets of Tele-Media in Bald Head Island, North Carolina. Accordingly, Charter will begin providing telephone service to customers currently being served by Tele-Media.

Subject to obtaining any state and federal regulatory approvals that may be required, **we anticipate that the transition to Charter will occur on or about 11/2/2017**. Unless you have begun using a service provider other than Tele-Media prior to this date, Tele-Media will transition your current telephone service to Spectrum Business Voice service.

The terms and conditions for the Spectrum Business Voice service to which your current telephone service will be transitioned will remain the same at the time of this change, and your rates for the Spectrum Business Voice service will be less than or equal to your current telephone service rates. Notice of any future changes in rates, terms and conditions of Spectrum Business Voice service will be provided to you as required by law.

You have the right to subscribe to telephone service from any service provider that you wish. This decision is entirely up to you, and you may choose to switch to another provider either before or after the transfer to Charter occurs. You will not be charged any fees for the transfer to Charter, and Charter will be responsible for any carrier change fees that might apply as a result of such transfer. However, selecting a provider other than Charter may result in a charge being imposed for which Charter will not be responsible.

If you have placed a preferred carrier "freeze" on your telephone services to prevent their unauthorized transfer to another service provider, FCC rules require that the freeze be lifted at the time of the transfer to Charter. At your request, Spectrum Business Voice can reestablish preferred carrier "freeze" protection for your account after the transfer; just contact us at 1-800-314-7195. If you do not have a "freeze" on your account, no action is required. Charter values your continued business and will gladly respond to any questions you may have about Spectrum Business Voice service either prior to or during the change.

Until the actual transfer date, Tele-Media will continue to be responsible for all customer service and billing issues. You should contact Tele-Media with any questions, complaints or other customer service inquiries you may have prior to the transfer. After the transfer date, you should refer your questions to Charter.

If you have any questions regarding the transfer to Charter, please contact a Spectrum Business representative at 1-800-314-7195.

Charter Fiberlink NC-CCO, LLC

Charter Advanced Services (NC), LLC



ACTION REQUIRED
Call 1-844-794-5263 Now for
Installation of Your New Services

September 20, 2017

Dear

Great news! Charter Communications has completed the transaction with Tele-Media Company, and your home will soon have access to Spectrum's advanced TV, Internet and Voice services.

With more than 24 million customers from coast to coast, we are proud to be America's fastest-growing TV, Internet and Voice provider. Our 90,000+ employees are committed to delivering the best-in-class products and customer service, all at a better value.

As part of our effort to transition you, **we are proactively switching your services over on 10/24/2017.**

What You Need to Do

- **On or before 10/24/2017, the existing equipment in your home must be replaced with Spectrum equipment, including a Spectrum-issued receiver on each TV in your home.** To help with this transition, we will supply you with two receivers or two CableCARDS at no cost for 12 months.*
 - *Please note, until your Tele-Media services are migrated to Spectrum services on 10/24/2017, you will need to keep your existing equipment. This way you do not lose access to your current services.*
- There are 3 ways to replace your equipment, at no cost to you:

Attend an Event in Your Community Spectrum employees will be onsite to answer your questions and help schedule your installation appointment. ❖ Location and dates of these onsite events will be provided in the Village Voice and also available online by visiting villagebhi.org .	Or	Visit Your Local Spectrum Store Pick-up a self-installation kit with easy, step-by-step instructions for setting up your new equipment. ❖ Your nearest store is: Mayfair Town Center 932 Inspiration Drive Wilmington, NC 28403 Mon – Sat 9am to 8pm; Sun Noon to 6pm	Or	Call to Schedule an Appointment Call 1-844-794-5263 to schedule a technician to replace your existing equipment. ❖ IMPORTANT If you are unable to be present at the time of your appointment, you can make arrangements to have someone 18 years or older be present on your behalf. Simply complete the attached form and provide it to the technician.
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Important Service Changes

- **TV Service**
 - Your current TV package will be discontinued and migrated to **Spectrum TV™ Gold**. This change will allow us to offer you a more expansive channel offering, including more FREE HD than ever before and exciting new products and services, such as more On Demand choices including free Primetime On Demand. For your convenience, please find your new channel lineup on the following pages as well as a standard Spectrum services rate card.
 - Any DVR recordings you already have or scheduled recordings that you have set-up will be lost. Once you receive your new Spectrum equipment, you can set-up your DVR recordings.
- **Internet Service**
 - Get ready to surf faster as your download speeds will increase from 15 Mbps to 100 Mbps.
- **Phone/Voice Service**
 - For your convenience, your current telephone number will be transferred to your new Spectrum Voice service.
 - You will experience a phone service interruption on the cutover day until your service has migrated to Spectrum Voice. **During this transition, you will not have the ability to dial 911 in the event of an emergency.** Please make alternative arrangements, such as making sure your cell phone is charged, during this time.
 - If you are currently using Tele-Media services for either Fire Monitoring or Home Security, it is your responsibility to contact the monitoring company to make them aware of the Spectrum installation date, during which time your services will be interrupted.
 - You will lose your saved voicemails. We recommend you go through your voicemail and **make a**

note or recording of important messages. You will also need to rerecord your voicemail greeting after the migration to Spectrum services is complete.

Important Billing Changes

You will be receiving a new account number. Your new account number can be found in the upper left corner of your next monthly billing statement. Please keep your new account number handy for future reference and don't forget to update your new account number with your financial institution to ensure payment processing.

Effective with your next billing statement, your new monthly rate will be:

\$130.47 for Spectrum TV™ Gold, \$54.99 for Spectrum Internet™, \$19.99 for Spectrum Voice™ plus applicable taxes and fees.

Other Changes to Your Service

New Security Code

- Your Security Code is necessary for privacy and is randomly generated. This appears in the upper left corner of your statement each month.

Credit Card Information

- If Tele-Media currently has your credit card on file, this information is no longer valid. Please watch your mail as we will be sending you a monthly statement with payment instructions.

If you have any questions about these changes or your new services, call a Spectrum Specialist at 1-844-794-5263. To see all that your new Spectrum services have to offer, please visit Spectrum.com.

Please be on the lookout for additional communications as we continue to improve your service.

Sincerely,



Kathleen Griffin
VP, Marketing Communications

*Standard rates apply after promotional period ends. TV equipment required; other equipment, taxes, fees and surcharges may be extra. TV: Channel, HD programming and On Demand titles availability based on level of service. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply.
©2017 Charter Communications, Inc.



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The terms and conditions for the Spectrum Voice service to which your current telephone service will be transitioned will remain the same at the time of this change, and your rates for the Spectrum Voice service will be less than or equal to your current telephone service rates. Notice of any future changes in rates, terms and conditions of Spectrum Voice service will be provided to you as required by law.

You have the right to subscribe to telephone service from any service provider that you wish. This decision is entirely up to you, and you may choose to switch to another provider either before or after the transfer to Charter occurs. You will not be charged any fees for the transfer to Charter, and Charter will be responsible for any carrier change fees that might apply as a result of such transfer. However, selecting a provider other than Charter may result in a charge being imposed for which Charter will not be responsible.

If you have placed a preferred carrier "freeze" on your telephone services to prevent their unauthorized transfer to another service provider, FCC rules require that the freeze be lifted at the time of the transfer to Charter. At your request, Spectrum Voice can reestablish preferred carrier "freeze" protection for your account after the transfer; just give us a call at 1-844-794-5263. If you do not have a "freeze" on your account, no action is required. Charter values your continued business and will gladly respond to any questions you may have about Spectrum Voice service either prior to or during the change.

Until the actual transfer date, Tele-Media will continue to be responsible for all customer service and billing issues. You should contact Tele-Media with any questions, complaints or other customer service inquiries you may have prior to the transfer. After the transfer date, you should refer your questions to Charter.

If you have any questions regarding the transfer to Charter, please contact a Spectrum Specialist at 1-844-794-5263.

Charter Fiberlink NC-CCO, LLC
Charter Advanced Services (NC), LLC